CATHOLIC CHARITIES
80 Years of Providing Help & Creating Hope
DIOCESE OF HARRISBURG
Dear Friends in Christ,

Practicing charity is the best way to evangelize. – Pope Francis

Our Catholic Charities practices various acts of charity daily as we “feed the hungry, clothe the naked, shelter the homeless, visit the sick and imprisoned, and give alms to the poor.” They see the Face of Christ in every client who comes to us in need and that we are so privileged to serve.

In the very earliest days of the Church, tending to the needs of the poor was widely recognized as one of the most significant ways to imitate our Lord and be Christ-like. As our reputation spread by treating our neighbor as ourselves, there were many conversions to the faith. We became commonly known for assisting the poor, tending to the needs of the sick and taking care of widows and orphans. This work led to the foundation of several Religious Orders, some still in existence today.

2,000 years later, some things have not changed. Catholic Charities still assists the poor and those most marginalized in our communities. In 1938, Bishop George Leech officially founded Catholic Charities of the Diocese of Harrisburg, Inc. For the past 80 years, Catholic Charities has been following that model set in place by the early Church. Since 1938, we have provided help and created hope to thousands upon thousands of individual who came to us in need. Most times, we were their last hope. We have helped them overcome their problems and once again become contributing members of society.

As you read through this Annual Report, please take note of the number of clients that have been served, the number of different services provided and the testimonials from clients that have been assisted.

I am extremely grateful to the management, staff and volunteers of Catholic Charities who year after year step up and meet the challenges placed before them. They continue to accomplish great things despite financial situations, government regulations, the economy and human resources issues.

The work that Catholic Charities does is never easy and sometimes our staff is placed in some difficult situations. Our main focus is the client and we work hard to insure the safety and security of all involved.

Lastly, I would like to thank all of our benefactors who support the good work of Catholic Charities. Without their support, we would not be able to fulfill our mission to “Provide Help and Create Hope.”

May God continue to bless all of the people who are involved in any way with Catholic Charities. May he give them the strength and fortitude to carry forth and continue the work that Jesus has entrusted to his Church.

Sincerely in Christ

Most Reverend Ronald W. Gainer
**BOARD OF DIRECTORS**

*Row 1, left to right:* Gayla Molinelli, David Gash, Zenoria McMorris Owens, Maria DiSanto (Vice President), Barbara Yohn Groce (Secretary), Clark Tomlinson

*Row 2, left to right:* Richard Berrones (President), Norm Basso, Very Reverend David L. Danneker (Corporate Officer), Sheilah Borne, John P. Pagana, M.D., Luis Villegas, Joseph Schatt

**Missing:** Most Reverend Ronald W. Gainer (Corporate Officer), Brian Downey, Esq., Valerie Pritchett, Camille Kostelac – Cherry, Esq., Walter Legenstein, Louis Santangelo, Jeffrey Tearpock (Treasurer), Ron Turo

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**PROGRAM MANAGERS**

*Row 1, left to right:* Patricia Tolle, Kelly Bolton, Rebecca Jacoby, Lisa Peck, Lal Basnet, Amin Habeeb

*Row 2, left to right:* Karrie Ballantine, Rebecca Diamondstone, Sara Beck, Annette Martin, Dustin Langeheine

**Missing:** Lydia Thomas

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**ADMINISTRATIVE STAFF**

*Left to right:* Pete Biasucci, Kelly Slabonik, Christopher Meehan, Linda Weber, Sharon Jungfer, Mark Totaro, Ph.D.

**Missing:** Carole Klinger
Dear Friends of Catholic Charities,

Catholic Charities of the Diocese of Harrisburg has just completed our 80th consecutive year of providing essential human services to those in need in South Central Pennsylvania.

We are extremely proud of this accomplishment. As you can see on the following pages, there are numbers, statistics, pictures and testimonials. Behind each of these there is a face and a story. We are privileged to create hope, provide help and transform lives to all who come to us in need.

The year 2018/2019 was a challenging year. There were significant events that affected us. Some were controllable and others were not. Factors such as funding sources, government, economy, the competitive landscape and our donors all somewhat played a part.

Financially, we had a very good year finishing in the black for the sixth consecutive year. This was achieved through hard work, meeting our metrics and monitoring our income and expenses. We have a dedicated and tenured staff that insures that we serve our clients to the best of our ability, fulfill our Mission and achieve our stated goals and objectives.

The year was not without challenges. We had staff turnover in key positions and our managed care companies are becoming more and more demanding. Increasing Government and licensing entities oversight to prevent fraud, waste and abuse continues to add administrative burden to an already taxed workforce.

On a positive note, our donations from individuals and organizations increased. Additionally, we increased our participation and revenue at all of our fundraising events. This is significant as these dollars help us to subsidize some of our programs who normally end the year in the red. We also were pleased that we secured several grants that we applied for.

I thank Bishop Gainer, Father Danneker and the Board of Directors for their support and guidance. I would also like to thank our staff and volunteers for their hard work and dedication in helping us do the work that we do and by doing so assist us in achieving our Mission.

Finally, I would like to sincerely thank our donors and benefactors who give so generously with their time, talent and treasure to support the work of Catholic Charities.

As we enter into our 81st year of service, may God continue to Bless us and give us the strength to forge head and carryout His mission to help those who cannot help themselves. May he give us the resolve and commitment to help those in need.

Sincerely Yours,

Mark A. Totaro, Ph.D.
Executive Director/CEO

80 Years of Providing Help & Creating Hope
SERVICES PROVIDED BY PROGRAM

COUNSELING
Capital Counseling ......................................................... 3,099
Lancaster Counseling .................................................... 1,037
Paradise Counseling ...................................................... 1,328
York Counseling .......................................................... 1,215
TOTAL Hours of Services ............................................ 6,679

ADOPTION
Search Cases ................................................................. 34
Swan Services ............................................................... 35
Infant Adoption Services ................................................ 4
TOTAL ........................................................................... 73

SPECIALIZED FOSTER CARE
Foster Parent Training .................................................. 22
Swan Services Provided ................................................... 8
TOTAL ........................................................................... 30

IRS – ENGLISH AS A SECOND LANGUAGE
General ESL Classes ..................................................... 128
Refugee Classes ............................................................ 28
TOTAL ........................................................................... 156

IRS – EMPLOYMENT SERVICES
Total Jobs Obtained ..................................................... 35

INTERFAITH SHELTER
Bed Nights ................................................................. 9,200
Meals Served .............................................................. 38,543
Families Served .......................................................... 108
Transportation Miles ................................................... 4,879
Transportation Trips ..................................................... 2,102
TOTAL ........................................................................... 54,832

LOURDESHOUSE
Bed Nights ................................................................. 3,058
Parenting Classes ........................................................ 937
Transportation ............................................................ 689
Pantry Visits ................................................................. 29
Meals Served .............................................................. 9,174
TOTAL ........................................................................... 13,887

EVERGREEN
Days of Service or Bednights .................................... 5,723
Meals ........................................................................... 1,095
Transportation ............................................................ 30,000
TOTAL ........................................................................... 36,818

PARADISE SCHOOL
Meals Served .............................................................. 13,770
Life Skill Training ........................................................ 10,800
TOTAL ........................................................................... 24,570

YORK IFS
Counseling Provided To Clients/Family ................. 4,354

Grand Total For Services Provided .................. 141,434

DONATED HOURS BY 247 VOLUNTEERS
Lourdehouse .............................................................. 629
Interfaith ................................................................. 1,401.50
TOTAL ........................................................................... 2,030.50

CLIENTS SERVED BY PROGRAM

Adoption ........................................................................ 73
Specialized Foster Care ............................................... 15
Lancaster Intensive Day Treatment .......................... 30
IRS – English as a Second Language ..................... 156
IRS – Employment Services ..................................... 43
IRS – Resettlement Program .................................... 59
IRS – Match Program ................................................ 56
IRS – Legal Advising Services ................................. 126
York Intensive Family Services ................................. 189
York/Adams Family Based ........................................ 26
Paradise School .......................................................... 91
Evergreen House ........................................................ 59
Willow Way ................................................................. 9
Crescent Way ............................................................. 8
Interfaith Shelter ........................................................ 108
Lourdehouse – Residents ......................................... 35
Lourdehouse – Babies ............................................... 20
Capital Counseling .................................................... 276
York Counseling ........................................................ 121
Paradise Counseling ................................................... 90
TOTAL ........................................................................... 1,725

FAMILY MEMBERS SERVED

Adoption ................................................................. 89
Specialized Foster Care ............................................. 30
Lancaster Intensive Day Treatment ....................... 118
Paradise School ........................................................ 270
Interfaith Shelter ....................................................... 306
Capital Counseling .................................................... 19
York Counseling ........................................................ 8
Paradise Counseling ................................................... 11
TOTAL ........................................................................... 856

Grand Total Served .................................................... 2,581
Shawna*, at age 18, found herself unexpectedly pregnant and unable to provide for a child. She had a difficult relationship with her mother and when she was six months pregnant, confided in her grandmother that she wanted to place the child up for adoption, but needed help finding an adoption agency. Shawna’s grandmother reached out to Catholic Charities to help her granddaughter establish her adoption plan.

Shawna moved in with her grandmother and together, they regularly attended counseling with a caseworker from Catholic Charities to prepare for the adoption. They carefully reviewed prospective adoptive families and selected a family that they both felt would provide the best care for her child. Soon, the families met and immediately felt a connection. Both families were comfortable with an open adoption and quickly developed a plan. Throughout the process and with help from her grandmother and caseworker, Shawna gradually gained confidence and began asking important questions and becoming more assertive in the adoption process. With guidance from her caseworker, Shawna was able to help educate her mother about open adoption and her plans for her future child.

Following birth, Shawna briefly considered parenting her daughter, but realized that adoption was the best option for her child. She knew that the adoptive parents would provide her daughter with a wonderful life and allow her to stay in touch with them through the years. Throughout this entire process, Shawna’s grandmother was her greatest support, and their bond grew even deeper.

Shawna was soon spending time with friends and extended family, working part-time, and she returned to college part-time to pursue a career in the legal field. She has stayed in touch with her child’s adoptive family and has been excited to visit with them and see her baby grow. While the baby’s father was not involved before the baby was born, he and his family also developed a great open adoption relationship with the adoptive family and regularly get together for special outings.
Lourdeshouse

Located at the Saint Samuel Center in Harrisburg, the Lourdeshouse Maternity Home provides quality services to pregnant women who have nowhere else to turn. The program symbolizes the commitment of the Roman Catholic Diocese of Harrisburg to uphold the dignity and sanctity of all human life.

All of the residents at Lourdeshouse are provided with childbirth and parenting classes, case management, and transportation. In addition, case managers assist residents in obtaining employment, housing, education, and counseling. Residents may come to Lourdeshouse at any time during their pregnancy and may remain in the program up to eight months. Pantry items such as food, diapers, clothing, furniture, and toiletries are also available to both residents and other women in the community who have a child twelve months of age or younger. Services are funded in part through the Real Alternatives Program.

Tanya* and Tony* were foster siblings who suffered significant trauma at the hands of their birth parents and the kinship home they were placed in once removed from their parent’s care. They were hesitant to trust those with authority and constantly tested the boundaries and rules they were given. Their lack of trust and defiant behaviors made it difficult to find foster parents until they were placed with an experienced, patient foster mom. Slowly, Tanya and Tony began to open up to their new foster mom and settle into the family, allowing themselves to get comfortable. They were given a structured routine that was consistent and helped them understand they were safe, cared for, and that they could be themselves in the home. Additionally, they began counseling with Catholic Charities’ outpatient offices. Their grades and behaviors began to improve in the school setting and the siblings even stopped fighting with each other. For the first time, they felt connected and welcomed and could see themselves as real members of the family. The success of this placement was due to consistent, quality care-giving. The family has now become a permanent placement for these two siblings following a formal adoption.

SPECIALIZED Foster Care

Based in Harrisburg, Specialized Foster Care places children who have been separated from their families by the court system into loving homes. If a child cannot be returned home, an alternative permanent placement plan is developed. Adoption is often times an appropriate course, and the Pennsylvania Statewide Adoption Network (SWAN) works with many foster parents to adopt their children and provide a permanent and caring home.
Catholic Charities Family-Based Mental Health Services was able to help Devon, an 8-year-old boy, become stable at home, school, and in the community after he was removed from his mother’s care and his father was granted custody. Devon’s poor school attendance ultimately lead to court involvement due to truancy. Devon was not only physically and verbally aggressive at home and school, but he would put himself in danger when he would runaway to play outside without any supervision. Devon had very little contact with his father prior to the custody change.

Shortly after the court placement, Catholic Charities Family-Based team worked with Devon and his father on the transition into his new home. Throughout the course of treatment, the Family-Based team worked on establishing a relationship between Devon and his father and helped guide his dad on ways to rebuild their relationship through play, interactions, and activities. The Family-Based team also helped his father learn how to structure the household, developing routines and expectations for Devon’s behavior. By the time services had ended, Devon and his father had successfully formed a stable and healthy relationship and his father had learned various methods to support Devon through calming techniques as well as validation. Devon’s father implementing a clear structure with constructive discipline led to Devon attending school on a daily basis and succeeding, as well as, becoming more stable at home and in the community.
Growing up with an alcoholic father, Natalie became a fighter and developed depression, anxiety, ADHD, and substance abuse disorder by the time she was 13 years old. Natalie's mental health rapidly deteriorated as she got older, causing her substance abuse to escalate as her only escape from reality.

At 22, Natalie realized she needed to get sober. Wanting nothing more than to return to the comfort of her own chaos, Natalie decided to move hours away to the Harrisburg area to seek treatment. Natalie stated, “I came into treatment because I had nothing left to lose. I needed a break so I could sleep, eat, and clear my head for a bit.” Shortly after beginning treatment, Natalie decided that she wanted a better life and was willing to do whatever she had to do to achieve this. Natalie explained, “It wasn’t until I got clean that I tried taking care of my mental health. I had never realized how much my addiction and mental health fed off one another.”

Three years later, Natalie moved from her halfway house into a recovery house where she lived for two years. She participated in outpatient counseling and psychiatry, attending 12-step meetings, and worked with her sponsor regularly to maintain her recovery. Natalie went from working in fast food with warrants out for her arrest, a suspended license, and sleeping on friends’ couches to becoming a Nursing Assistant, purchasing her first car, and having her own apartment.

Today, Natalie is living her new life as a self-sustaining, sober, mother. She finds comfort knowing that as long as she continues to do the work, her daughter will never have to go through the things she went through as a child. Natalie takes pride in knowing how she worked for everything she has today; her mental health, career, a home, a life beyond her wildest dreams.
Immigration and Refugee Services (IRS) of Catholic Charities provides a wide range of social and educational services to immigrants, refugees, visitors and non-English speakers. The IRS services of Catholic Charities has a multi-ethnic, multi-lingual staff who are dedicated to teaching people how to help themselves.

Employment Services guides adult refugees, asylees, and other qualified immigrants to self-sufficiency through job readiness counseling, referral services, job placement, and ongoing post-placement support and counseling. Relationships have been established with hundreds of businesses throughout the Central PA Region. Every effort is made to match the best client to employers to provide ongoing support to ensure job retention. In addition, our staff provides public education, training and community outreach in order to promote social justice in accordance with Catholic Social Teaching.

English as a Second Language (ESL) offers classes for adults in several locations throughout the greater Harrisburg area. Classes are free and are open to all adult, non-native English speakers. Morning and evening class options are available to accommodate a wide range of work and family schedules. We provide pre-literacy, beginning, intermediate and advanced class levels. Classes are taught by professionally trained teachers experienced in ESL instruction methods.

Refugee Resettlement Program offers the following services to newly arrived refugees: Pre-arrival agreements, airport reception, temporary housing, food & other basic necessities, orientation & acculturation to the United States, English as a second language classes, job placement and referrals to social service agencies. Our goal is to assist refugees to achieve self-sufficiency within the first 120-180 days after their arrival. It is through self-sufficiency that they can begin to fulfill their dreams of a better life of safety and security.

Match Grant Program assists eligible asylees with enrollment into this program that provides employment services. Limited financial assistance is also available for housing and utility bills.
Located at the Saint Samuel Center in Harrisburg, the **Interfaith Shelter for Homeless Families** is the only homeless shelter in the Harrisburg region specifically serving families. During their brief stay of four to six weeks, families work with the shelter staff on issues that may be related to their homelessness: employment, education, childcare, healthcare, transportation, and other related problems. Upon completion of the program, as many as 98% of the families achieve a stable level of housing and a better quality of life.

In 2015, Emal* and Arya*, two retired Egyptian citizens, enrolled in Catholic Charities’ English as a Second Language (ESL) classes. Longing to be naturalized citizens, the couple joined a group of other retired individuals, all working towards their citizenship under the supervision of two ESL tutors. Emal and Arya studied diligently while becoming friends with many of the other students enrolled in the classes. The couple was extremely dedicated and goal driven, and in August 2019, officially became United States citizens. Their success was celebrated with their ESL tutors and friends in their classes. They hope to help their family become naturalized citizens with the help of Catholic Charities’ ESL classes, with the goal of one day having their family join them in the United States.

In Spring 2018, Allison, along with her young son, Ethan entered the **Interfaith Shelter for Homeless Families**, following a long history of chronic drug and alcohol abuse. At the time of arrival, Allison was sober for nearly two years and a full-time student at Penn State University. Despite coming a long way from where she was, Allison was still unemployed, mentally unstable, and facing homelessness. She and her son were evicted from their apartment and after exhausting family and friends for a place to stay, Allison made the decision to come to the Interfaith Shelter.

During her stay in the shelter, Allison struggled to maintain good grades in school while trying to find housing, a job, as well as dealing with all the stressors of being a single mother. She often confessed to her case manager that she felt defeated and wanted to give up and feared she would fall back into her old drug habits.

Despite the odds being against her, Allison eventually found employment while still attending school. Soon after, she found an apartment and applied for rental assistance. Two days before her signing her lease, she ran into an old friend that worked at a drug and alcohol rehabilitation facility. Allison was offered the opportunity to live at the facility until she graduated from college, which was in less than a year. After talking with her case manager and weighing out her options, Allison decided to enter the drug and alcohol facility with her son. This gave her housing, support, “family”, and granted her the opportunity to continue her studies full-time and not deal with the stress of working a full-time job.

The Interfaith Shelter gave Allison hope and encouraged her to remain sober, which ultimately led her to secure permanent housing until she finishes her degree.
Between running from probation and abusing drugs, Kimmy's addiction affected every part of her life – her relationship with her family and kids, her job and freedom, sanity, and self-worth. After losing her driver's license, Kimmy realized she was powerless to her addiction. She felt worthless, alone, and a failure, believing she would never succeed in life because she was an addict. Recognizing she needed help, Kimmy entered rehab and a halfway house, followed by her time at Evergreen House.

Evergreen House provided Kimmy a structured, secure, and nurturing environment, allowing her to work on herself, get a job, and start rebuilding her relationships. Staff taught her how to be accountable, responsible, and productive. She learned how to stay sober and realized she was worthy of being loved. Kimmy learned how to communicate and how to deal with her anger, grief, and losses. Evergreen House provided her with the support to achieve long-term recovery. Reflecting on her time in Evergreen, Kimmy states, “I completed things I never could before. I believed in myself and found out who I truly am. I am accomplished. I am whole. I have my sanity back. I can be who I really want to be now. Evergreen gave me an opportunity of a lifetime.”

Located at the Saint Samuel Center in Harrisburg, Evergreen House provides a nurturing and therapeutic environment for women recovering from the disease of addiction. The length of the program for each client is based upon the person’s individual needs and treatment plans. Licensed by the Pennsylvania Department of Health, all care is confidential and provided in both one-on-one and group settings by the caring, qualified staff. Residents are also encouraged to develop the tools they need to maintain long-term recovery by securing safe and stable housing, participating in job training programs, and pursuing employment and/or education.

Willow Way (located in Harrisburg) and Crescent Way (located in Lancaster) are the latest addition of services designed to serve women in recovery. Both facilities are owned and operated by Catholic Charities of the Diocese of Harrisburg, and offer in-house staff that provide support to help connect residents to counseling, manage daily operations, reinforce accountability, and support family living.

These homes are located in beautiful residential neighborhoods within walking distance to commercial areas and public transportation which is ideal for employment, shopping, and attending support meetings.

Willow Way & Crescent Way

After finishing rehab, Lori had nowhere to go and no housing options in her community. She recognized the importance of living in a structured and safe environment where she could focus on employment and housing while in recovery. Lori moved to Willow Way to receive the support she needed while she focused on long-term sobriety. During her stay, Lori completed probation and secured a job for the first time in 19 years. In concurrence with her 12-stop recovery program, Lori began rebuilding her relationships with family and friends. Willow Way helped Lori with accountability and creating a support system. Lori is thankful for the staff at Willow Way who helped her stay on the right path and held her accountable for her actions. She looks forward to her new goals she set for herself which include getting her own place, a car, keeping her job, and continuing to mend her relationships with those closest to her.
Located in rural York County, the **Paradise School** Program, in partnership with Lincoln Intermediate Unit #12, seeks to provide a productive learning environment while providing an academic and behavioral education. Educational services are provided by the Lincoln Intermediate Unit #12 and are staffed by certified special educators. Other staff members include an Instructional Advisor as well as a School Psychologist, Speech Therapist and Occupational Therapist as itinerant support staff.

Paradise School staff provides crisis intervention, supervision during lunch and break periods, social skills education and school district coordination. In addition, the program utilizes a full spectrum of community resources including parks, libraries, movie theatres, skating rinks as well as frequent and ongoing utilization of the Appalachian Trail as part of their educational and therapeutic tools.
Based in Lancaster, the Intensive Day Treatment Program serves at-risk youth from age nine to fifteen who possess significant emotional and behavioral health needs. An alternative to residential treatment services, the program runs Monday through Friday and aims to increase anger management skills, to improve social skills, and to enhance educational achievement. The program utilizes a therapeutic environment, one in which personal growth and change takes place through positive relations between the youth and the program staff as a result of individual, group, and family therapy programming. The program’s educational component is operated by the Lancaster Intermediate Unit 13 and is funded by contract with the Pennsylvania Department of Human Services, Lancaster County, and other managed care organizations.

Nick* struggled in public school, acting out and targeting peers, and even running into moving traffic to harm himself. The staff at public school were not trained to provide Nick the help he needed during situations that triggered him. Nick and his biological mother have had no contact in over four years, and witnessing other students interact with their mothers would trigger Nick, resulting in him attempting self-harm.

Coming to Lancaster Day completely changed Nick and his parents’ lives forever. Staff provided him techniques to calm and restrain himself in times when he wants to harm others or himself. Nick learned to recognize his stepmother was there to support and care for him. Lancaster Day provided Nick with coping and communication skills, allowing him and his stepmother’s bond to grow stronger. The program staff worked with Nick to overcome negative emotions and address the psychological behaviors leading to his erratic outbursts. Field trips and the summer program allowed Nick to practice his coping skills and recognizing self-respect.

Within a year, Nick’s behavior dramatically changed, allowing him to return to public school due to the specialized care of the Lancaster Day staff. Nick’s parents no longer leave work early to pick up their son because he can stay in school all day. They are appreciative of the behavior management skills Nick learned at Lancaster Intensive Day Treatment Program.
## COMBINED STATEMENTS OF FINANCIAL POSITION
### JUNE 30, 2019 AND 2018

### ASSETS

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<th>2019</th>
<th>2018</th>
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<td>Cash</td>
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<td>Accounts receivable, net</td>
<td>436,435</td>
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<td>Prepaid expenses</td>
<td>3,279</td>
<td>3,167</td>
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<td>Bequests and restricted funds held by and due from the Diocese of Harrisburg</td>
<td>351,022</td>
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<td>Due from the Diocese of Harrisburg</td>
<td>1,150,519</td>
<td>1,020,574</td>
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<td>Funds held in trust by others</td>
<td>1,386,302</td>
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<td>Property and equipment, less accumulated depreciation</td>
<td>26,063</td>
<td>35,287</td>
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<tr>
<td>Total assets</td>
<td>$3,357,010</td>
<td>$3,309,805</td>
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### LIABILITIES AND NET ASSETS

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<th>2019</th>
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<tr>
<td>Accounts payable and accrued expenses</td>
<td>$492,849</td>
<td>$508,065</td>
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<td>Security deposits</td>
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<td>Deferred revenue</td>
<td>120</td>
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<td>Total liabilities</td>
<td>494,769</td>
<td>525,640</td>
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<td>Net assets without donor restrictions</td>
<td>1,125,309</td>
<td>997,819</td>
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<td>With donor restrictions</td>
<td>1,736,932</td>
<td>1,786,346</td>
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<td>Total net assets with donor restrictions</td>
<td>2,862,241</td>
<td>2,784,165</td>
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<td>Total liabilities and net assets</td>
<td>$3,357,010</td>
<td>$3,309,805</td>
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### COMBINED STATEMENTS OF ACTIVITIES

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<th>2019</th>
<th>2018</th>
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<tbody>
<tr>
<td>Changes in net assets without donor restrictions</td>
<td></td>
<td></td>
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<tr>
<td>Revenues and gains</td>
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<td>Government funding, principally fee-for-service</td>
<td>$2,579,211</td>
<td>$3,080,597</td>
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<td>Contributions</td>
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<td>United Way allocation</td>
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<td>142,805</td>
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<td>Other contributions and bequests</td>
<td>458,392</td>
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<td>Distributions from funds held in trust</td>
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<td>Rental income</td>
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<td>258,477</td>
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<td>Miscellaneous income</td>
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<td>Total revenues and gains for net assets without restrictions</td>
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<td>Net assets released from restrictions</td>
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<td>Expiration of restrictions</td>
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<td>Total net assets without donor restrictions revenues and gains</td>
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<td>7,276,779</td>
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<td>Expenses</td>
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<td>Program services</td>
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<td>Counseling services</td>
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<td>In-home counseling services</td>
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<tr>
<td>Specialized residences</td>
<td>1,749,384</td>
<td>1,871,266</td>
</tr>
<tr>
<td>Immigration/refugee services</td>
<td>593,761</td>
<td>898,822</td>
</tr>
<tr>
<td>Supporting services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Management and general</td>
<td>846,035</td>
<td>881,428</td>
</tr>
<tr>
<td>Fundraising</td>
<td>103,502</td>
<td>42,739</td>
</tr>
<tr>
<td>Total expenses</td>
<td>7,279,403</td>
<td>7,949,104</td>
</tr>
<tr>
<td>Change in net assets without donor restrictions before Diocese of Harrisburg allocation</td>
<td>(685,297)</td>
<td>(622,325)</td>
</tr>
<tr>
<td>Diocese of Harrisburg allocation</td>
<td>812,287</td>
<td>842,786</td>
</tr>
<tr>
<td>Change in net assets without donor restrictions</td>
<td>127,490</td>
<td>170,461</td>
</tr>
<tr>
<td>Changes in net assets with donor restrictions</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contributions</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Net gains (losses) on funds held in trust by others</td>
<td>(11,139)</td>
<td>19,378</td>
</tr>
<tr>
<td>Net assets released from restrictions</td>
<td>(8,075)</td>
<td>(3,793)</td>
</tr>
<tr>
<td>Change in net assets with donor restrictions</td>
<td>(49,414)</td>
<td>46,585</td>
</tr>
<tr>
<td>Change in net assets</td>
<td>78,076</td>
<td>217,046</td>
</tr>
<tr>
<td>Net assets, beginning of year</td>
<td>2,784,165</td>
<td>2,567,119</td>
</tr>
<tr>
<td>Net assets, end of year</td>
<td>$2,862,241</td>
<td>$2,784,165</td>
</tr>
</tbody>
</table>

A copy of the latest audit report is available upon request by contacting Catholic Charities
4800 Union Deposit Road / Harrisburg, PA 17111
(717) 657-4804 / Fax (717) 657-8683
ADMINISTRATION  
MARK A. TOTARO, PH.D.  
Executive Director/CEO

PETER A. BIASUCCI, LSW  
Assistant Executive Director

CAROLE A. KLINKER, MBA  
Director of Administration

CHRISTOPHER P. MEEHAN, MBA  
Director of Development

YOUTH SERVICES  
ADOPTION SERVICES & SPECIALIZED FOSTER CARE  
939 East Park Drive, Suite 103  
Harrisburg, PA 17111  
(717) 564-7115 • FAX (717) 564-7180

INTENSIVE DAY TREATMENT  
47 South Mulberry Street  
Lancaster, PA 17603  
(717) 295-9630 /9631/9632  
FAX (717) 295-9525

INTENSIVE FAMILY SERVICES  
253 East Market Street  
York, PA 17403  
(717) 843-7986 • FAX (717) 699-0020

PARADISE SCHOOL PROGRAM  
6156 West Canal Road  
Abbottstown, PA 17301-8982  
(717) 259-9537 • FAX (717) 259-9262

RESIDENTIAL PROGRAMS  
WILLOW WAY  
120 Willow Road, Suite D  
Harrisburg, PA 17109  
(717) 412-4594 • FAX (717) 972-0925

CRESCENT WAY  
1509 Crescent Ave  
Lancaster, PA 17601  
(717) 412-4594 • FAX (717) 972-0925

EVERGREEN HOUSE  
120 Willow Road, Suite B  
Harrisburg, PA 17109  
(717) 412-4594 • FAX (717) 972-0925

LOURDES HOUSE  
120 Willow Road, Suite A  
Harrisburg, PA 17109  
(717) 412-4865 • FAX (717) 412-4943

INTERFAITH SHELTER FOR HOMELESS FAMILIES  
120 Willow Road, Suite C  
Harrisburg, PA 17109  
(717) 652-8740 • FAX (717) 545-0145

IMMIGRATION & REFUGEE SERVICES  
939 East Park Drive, Suite 102  
Harrisburg, PA 17111  
(717) 232-0568  
FAX (717) 234-7142  
FAX (717) 909-0968  
Employment Services  
ESL Services  
Refugee Resettlement

COUNSELING OFFICES  
CAPITAL REGION OFFICE  
939 East Park Drive, Suite 101  
Harrisburg, PA 17111  
(717) 233-7978 • FAX (717) 233-4194

LANCASTER OFFICE  
30 D East Roseville Road  
Lancaster, PA 17601  
(717) 299-3650 • FAX (717) 299-1328  
(717) 392-2113 (espanol)

YORK OFFICE  
253 East Market Street  
York, PA 17403  
(717) 845-2696 • FAX (717) 843-3941

PARADISE OUTPATIENT SERVICES  
6156 West Canal Road  
Abbottstown, PA 17301-8982  
(717) 259-9537 • FAX (717) 259-9262

FAMILY BASED PROGRAMS  
YORK/ADAMS PROGRAM  
6156 West Canal Road  
Abbottstown, PA 17301-8982  
(717) 259-9537 • FAX (717) 259-9262